

The visitor agrees to the following: -

1. A deposit of £100 each booked week or 20% which ever is the most. This deposit is non refundable once the booking is accepted. Payment can be made by cheque payable to Cefn Coed Cottages, debit or credit card over the phone or a Bank transfer. A charge of 2.5% will unfortunately have to be made on all credit card transactions.

2. The balance is payable 6 weeks before commencement of the holiday.

Full amount is payable for all bookings made less than 6 weeks in advance; The balance is non refundable please take out holiday insurance cover.

3. Any changes in the status of the booking made in the 6 weeks before the holiday will incur an additional charge of £30.

4. Weekly lets in all of our holiday cottages run from Friday to Friday all year round. We hold in place a minimum 2 nights stay policy which covers all year apart from May day and Late May Bank Holiday (a minimum of three night stay) and school holidays whereby we only accept a minimum 7 nights stay. If you require a short break of a non-standard duration or with non-standard arrival or departure dates, please contact us by telephone or email and, if possible, we will try to accommodate you.

5. Bookings commence 3pm on the day of arrival terminating 10am on the day of departure. Please return your keys to your key safe on departure. Loss of keys will result in an additional charge of £20.00 to enable new keys to be cut.

6. No persons in excess of the number stated in the brochure to occupy a property. Breach of this rule will terminate the contract without recompense to the guest.

7. Dogs allowed by prior arrangement, at a charge of £30 per stay. They must not be left unattended in the house at any time nor allowed on the furniture. Please bring their own bedding and bowl.

8. The rent is fully inclusive of all heating, electricity, bed linen, duvets and towels.

9. All cottages are STRICTLY a non-smoking premises. Failure to comply will result in a £100.00 penalty.

10. The client agrees to leave the cottage in a clean and tidy condition; to report breakages and damage and to pay for them prior to departure. Payment will only be requested where this is considered reasonable.

11. We reserve the right to terminate the visit of any person(s) whose conduct is detrimental to the comfort of other visitors. Please consider other guests. Guests are asked to minimize noise especially between 10pm and 8am.

12. Fireworks and Chinese lanterns are not permitted at any time due to our location within a farming community.

13. Liability: We do not accept any liability for theft or damage to your property or injury to you (or other members of your party) whilst staying at the property, unless caused by our negligence. Vehicles are parked at your own risk.

14. Hot Tubs: An assessment is made by the owners prior to arrival and instructions will be left within the cottage handbook or given by the owners on arrival. It is advised that all guests read the instructions prior to entering the Jacuzzi. A declaration form will be signed by guests on arrival informing guests of any damage caused will be additionally charged.

16. A minimum charge of £5.00 per car per night will be charged for any electric vehicle that is charged on the premises of Cefn Coed Cottages.

Note: For your own protection, we strongly recommend that you obtain holiday cancellation insurance as once the booking is accepted the full balance is then due for payment. Provisional booking can be taken over the phone although these will only be held for seven days during which the deposit should be paid. If the deposit is not received at the end of the seven days we reserve the right to re-let the cottage.